

Sound issue troubleshooting

Scan the frequency:

This will fix most issues.

Change the frequency on the receiver and then pair the pack to it. (See separate sheet for instructions.)

Batteries:

Check, were they low? If so, this will cause problems like popping and crackling. Change for fresh batteries and see if the problem continues.

Feedback

Feedback results from a combination of many factors, including loudspeaker placement, microphone placement, the frequency response of both devices, and room acoustics.

Feedback occurs whenever the sound entering a microphone is reproduced by a loudspeaker, picked up by the microphone, and re-amplified again and again. The familiar howl of feedback is an oscillation that is triggered by sound entering the microphone. The easiest way to create feedback is to point a microphone directly into a loudspeaker. (We don't recommend you try this!)

If the performer gets too close to a loudspeaker, feedback will result.

Placing the microphone too close to the loudspeaker, too far from the sound source (i.e. too far from your mouth), or simply turning the microphone up too loud, exacerbates feedback problems.

Things to try:

- Adjust the microphone:
 - Turn down the gain on your microphone - this reduces the sensitivity of the microphone
 - If it's now too quiet, move the microphone closer to your mouth
 - If it's still too quiet, turn up the volume on your mic channel
- Adjust the speakers:
 - Change the direction they are pointing. This might stop issues caused by acoustics
 - Turn the speaker volume down

Speaker popping and crackling

This is caused by interrupted electrical current (audio signals) or, in other words, a loose or dirty connection. To fix crackling and popping, troubleshoot the connective wires to find the problem area and secure the connection and/or replace the cable.

It's a process of elimination. If one of you is having no issues, then a simple way to check is to swap headsets and see if the problem persists.

You're looking for loose connections, particularly where the headset is plugged into the receiver and if the headset has a separate cable, i.e. not moulded to be all one piece. Clean the connections and tighten them.

If the problem persists replace the relevant headset or cable.

Frequenzbereich 1G8 / Frequency range 1G8: 1785 - 1800 MHz

Channel	Bank 1	Bank 2	Bank 3	Bank 4	Bank 5	Bank 6	Bank 7	Bank 8	Bank 9	Bank 10
1	1795.650	1795.050	1785.500	1795.100	1795.100	1785.150	1799.850	1785.200	1799.800	1795.250
2	1796.050	1795.450	1785.950	1795.500	1795.950	1785.550	1799.450	1785.600	1799.400	1795.850
3	1796.750	1796.150	1786.850	1796.350	1797.250	1786.400	1798.600	1786.450	1798.550	1796.350
4	1797.250	1797.100	1787.250	1796.850	1797.700	1786.900	1798.100	1786.950	1798.050	1797.300
5	1797.650	1797.500	1788.100	1797.700	1798.650	1787.750	1797.250	1787.800	1797.200	1797.750
6	1799.000	1798.350	1788.650	1798.100	1799.100	1795.850	1795.850	1788.200	1795.800	1798.650
7	1799.400	1798.950	1789.500	1799.500	1785.100	1796.250	1795.450	1795.950	1795.400	1799.050
8	1785.700	1799.350	1789.950	1795.950	1785.500	1797.200	1793.950	1796.700	1794.350	1799.900
9	1786.100	1785.100	1790.550	1797.250	1786.350	1797.950	1793.550	1797.650	1793.500	1796.900
10	1786.950	1785.500	1791.000	1798.650	1786.850	1798.400	1792.650	1798.500	1793.000	1798.150
11	1787.450	1786.350	1791.900	1799.100	1788.100	1799.050	1792.200	1798.900	1792.150	1799.500
12	1788.300	1786.850	1793.150		1789.100	1799.450	1790.750	1799.450	1791.750	

TO RETURN:

ON RECEIVED:
(PACK)

- ON THE BOX
- 1) SET
 - 2) EASY SET UP
 - 3) CURRENT LIST
 - 4) SELECT BANK + CHANNEL
- ON BOX PRESS
- 1) SET
 - 2) FREQUENCY RESET
 - 3) CHANGE TO SAME AS BOX
- 2) HOLD RECEIVED TO BLUE LIGHT